

C.T. BURNETT & ASSOCIATES

2212 SW Temple Unit #4 Salt Lake City, UT 84115

Phone: 801.466.3406 Fax: 801.484.0731

LASSWELL COMPANY

7126 Kirbyville Houston, TX 77033

Phone: 713.644.4313 Fax: 877.644.0130 **EBBERT COMPANY**

18320 Mount Baldy Circle Fountain Valley, CA 92708

Phone: 800.EBBERTS (322.3787) **Local:** 714.437.5000 **Fax:** 714.437.5322

FLORIDA INTERNATIONAL MARKETING

3030 N.W. 27TH St Lauderdale Lakes, FL 33311

Phone: 954.321.6643 **Local:** 800.940.5398 (Florida Only) **Fax:** 954.321.6497

HARRY EKLOF & ASSOCIATES, INC.

3401 Pennsy Dr. Landover, MD 20785

Phone: 800.556.7556 Local: 301.772.1700 Fax: 301.772.7347

SOUTHERN STAR SALES

2974 Ask-Kay Dr. Suite #D Smyrna, GA 30082

Phone: 800.932.7070 Local: 770.435.8435 Fax: 770.435.8517

GUARANTEE

All masonry products are manufactured in our own plant by American labor and materials subject to rigid quality control. Any defective merchandise will be replaced or repaired without charge. All merchandise claimed defective must be returned to us freight prepaid for our inspection.

TERMS

Payment Terms: 2% - 10 Days, net 30 Days. Special terms printed on customers' orders will not be recognized where they differ from our terms. 1-1/2% interest will be charged on overdue balances. Accounts that are 60 days old are put on hold, and no order will be shipped until they are brought up to date.

SHIPPING

Shipment prepaid on orders of \$500.00 USD or more within the continental United States. Minimum order of \$100.00 or a \$5.00 service charge will be added. Back orders will be shipped prepaid only if the original order was prepaid. All next day or Blue Label shipments will be added to the invoice and paid by the customer.

RETURNS OF MERCHANDISE

We require written authorization from your regional Tru-Cut, or factory representative for all merchandise to be returned. Any returns which were not previously authorized in writing will be refused at the factory, and returned at the sender's expense.

All authorized returns to the factory must be shipped freight prepaid.

We do not allow credit for used, obsolete, or shelf-worn merchandise, or for merchandise damaged beyond

Credit for authorized returns will be issued at prices in effect at the time of purchase, less 15% handling charge. A reasonable additional charge may be added to recondition and repack the merchandise if necessary.

CLAIMS FOR LOSS OR DAMAGE

Loss or damage of merchandise in transit is the responsibility of the carrier. Therefore, any claims should be filed with the delivery transportation company.

The original invoice, original bill of lading, and delivery receipt with loss or damage noted therein must accompany any freight claims. All of these papers are in your possession.

Any discrepancies in merchandise shipped must be brought to the sender's attention within three (3) business days of receipt.

WARNING

Cutting tools may shatter or break if improperly used. Careful use will provide the utmost value. The wearing of safety glasses by users and persons in the vicinity is required by Federal Law. Material Safety data sheets are availáble upon written request.

QUALITY ASSURANCE

All carbide products meet or exceed A.N.S.I. specification B94.12 1977. All high speed drill bits meet all N.A.S. 907 and Federal GGG-D-75 I.C. specifications.

- We cannot be responsible for merchandise mishandled during use.
- Prices and Design subject to change without notice.

Our Name is Your Assurance of the Highest Quality at the Lowest Possible Price.

